

U N I T E D  
HOSPITAL  SYSTEM

March 19, 2010

Carol J. O'Neal, CPPB  
Director, Division of Purchasing Services  
The County of Kenosha  
Kenosha County Administration Building  
1010 - 56th Street, 2nd Floor  
Kenosha, Wisconsin 53140

Dear Ms. O'Neal:

United Hospital System – its two hospital campuses and its fifty physician clinic, with sites in Kenosha, western Kenosha County, and northern Illinois – strongly supports the initiative to bring Google's ultra-high speed broadband network to Kenosha.

In June of this year we will complete phase one (the largest phase) of the implementation of a new medical information system, and the second and last phase in February of 2011. We believe this system's connectivity features could be greatly enhanced with ultra high-speed broadband, especially with the imaging and other data dense transmissions that our new system will support.

As you are probably aware, for two decades our healthcare system has been a leader in implementing communication and treatment protocols with area paramedic squads transporting patients to our emergency rooms. We would be particularly interested in exploring the possibilities this network may offer to improve the timeliness and detail of the diagnostic information currently transmitted by the ambulances to our emergency room clinicians.

To attract qualified transcriptionists, medical records coders, and others to difficult-to-fill positions, we have a work-at-home program. Despite its popularity, especially with working parents, we have transmission issues that at times can seriously limit their productivity. We think these issues could be appreciably remedied with the proposed high-speed broadband network.

Thank you for initiating the effort to bring this technology to Kenosha. Please let me know if I can provide any additional information to support this application. I can be reached by email at [ctalbert@uhsi.org](mailto:ctalbert@uhsi.org) or by phone at 656-2334

Sincerely,



Charles Talbert  
CFO and VP for Information Services

c Richard O. Schmidt, Jr., President and CEO